communiti labs

Communiti Analysis
Capability Brief

Communiti Analysis

Turning Feedback into Action

Communiti Analysis **transforms** your community consultation process from a time-consuming obligation into a strategic advantage, **delivering actionable insights in minutes** instead of weeks.

Community Trust & Compliance

- **Respond to community** concerns **70% faster** with rapid analysis capabilities
- Maintain comprehensive audit trails for all consultation activities

Measurable ROI

- **Prevent costly project revisions** by consulting community immediately
- **Reduce** external consultant **costs by up to 100%**

Operational Excellence

- **Reduce analysis time by up to 99%,** delivering insights in minutes, instead of weeks
- **Reallocate** up to **100+ staff hours** per major engagement initiative

For Executive Leadership Teams

Measurable ROI

Calculate direct cost savings from reduced staff hours spent on manual analysis (often 100+ hours per large engagement).

Resource Optimisation

Redeploy skilled staff from administrative analysis to high-value community relationship building.

Accelerated Project Timelines

Demonstrable Transparency

Risk Mitigation

Reduce the risk of missing critical community concerns that could derail projects or damage council reputation.

Budget Justification

Provide clear metrics showing engagement ROI through participation rates, satisfaction scores, and implementation success.

Reputation Enhancement & more...

70%
Faster response time

99%
Analysis time reduced

>4:1
Avg return on investment

For Engagement Teams

Dramatic Time Savings

Transform weeks of manual analysis into minutes of automated processing, freeing staff to focus on relationship-building and strategic engagement work.

Comprehensive Feedback Integration

Reduce engagement fatigue

Enhanced Engagement Quality

Workflow Streamlining

Eliminate repetitive tasks through automated transcription, theme identification, and report generation.

Insight Discovery

Cross-Initiative Learning

Real-time Adaptation

Inclusive Engagement

Ensure every community voice is heard through multi-lingual support and diverse input formats, helping meet diversity and inclusion goals.

Reduced Administrative Burden

Accessible Expertise

Resource Optimisation

Pricing

Simple no-tricks pricing

Communiti Analysis

This package includes 20 projects, unlimited documents, unlimited seats, Single Sign On (SSO) integration, team management and more.

We're here to support

- ✓ Dedicated customer success manager
- ✓ Two complementary training sessions
- ✓ 6 week satisfaction guarantee
- ✓ Integration support for your platforms

What's included

- ✓ Report generation
- ✓ Unlimited documents
- ✓ Unlimited seats
- ✓ Advanced exports
- ✓ Multi-format support
- ✓ Multilingual support
- ✓ Custom codebooks
- ✓ & much more...

Annual Subscription

20 Projects

$13,999 AUD*

Invoices, quotes, receipts and statements of work available upon request

Making Privacy Easy

Our commitment to ethical data use & storage

Processed & stored locally.

Your data is **processed and stored locally** in Sydney, and **never leaves Australian** shores. We encrypt your data end-to-end to ensure that it's secure.
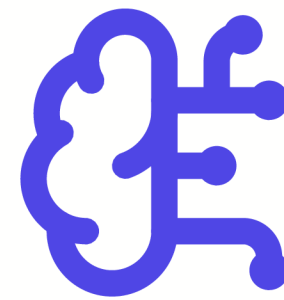
Fine-tuned, never trained

Your **data privacy** is of the **utmost importance**. We fine-tune Communiti Assist to your needs - your data is **never used to train** our suite of models and tools.

You own your data

You **retain full ownership** of your data. If you decide to remove data from the platform, it's gone for good.

We're here to help

When you succeed, we succeed

Support & help desk

We provide the same first-class support across all our plans, assigning a dedicated Customer Success Manager (CSM) during onboarding. Your CSM is available weekdays 9am–5pm* via email, phone, or scheduled meetings for training and technical queries. We aim to respond within 24 hours for general requests and fix critical issues within 24 hours.

Integrations

Our platform operates as a standalone, software-as-a-service solution, so there's no need for complex integrations or additional hosting. We're also constantly developing integrations with standard engagement tools—if you have any platforms in mind, let us know!

Training

We offer two complimentary training sessions to help your team understand Communiti Analytic's capabilities. The platform is built around intuitive workflows that guide you through each step, like setting up new projects and uploading data.

Engagement Analysis Solutions

Analyse the market

	Trad. Methods	Engage Tools	AI Tools	Analysis
Analysis Time & Resources	2-4 weeks	1-2 weeks	3-5 days	✓ ~15 minutes
Input Format Flexibility	Mostly written	Online surveys	Most formats	✓ All formats
Australian Data Compliance	Variable	Often offshore	Typical US or EU	✓ Aus. servers
Council-Specific Features	Time intensive	Limited analysis	Generic	✓ Purpose-built
Staff Expertise Required	High	Medium	Medium-High	✓ Minimal
Multi-Language Support	Costly services	Often extra cost	Variable quality	✓ High qual, inc.
Executive Reporting Capabilities	Time intensive	Basic charts	Generic	✓ Automated
Cross-Project Insights	Siloed, difficult	Limited ability	High effort	✓ Built-in
Total Cost of Ownership	High	Medium-High	Medium	✓ Low

We're here for you!

Questions? Reach out!

Dan Ferguson

Chief Executive Officer

in linkedin.com

📞 +61 412 144 625

✉ d.ferguson@communitilabs.com

Finn Clark

Customer Success Manager

in linkedin.com

📞 +61 412 129 795

✉ f.clark@communitilabs.com